

Grand View FAQs

Q: Has the CT OES Board already decided to move forward with Grandview?	A: The board has approved a pilot of Grandview, which is just starting, with the expectation of approval to “Go Live” if there are no issues. The pilot is expected to last about 60 days.
Q: Who is included in the Pilot?	A: The Board members, the Grandview committee, and some chapter secretaries that had expressed interest in Grandview.
Q: Can other members be included in the pilot?	A: Of course. It’s focused initially on secretaries, but any member can join the pilot. Feel free to ask.
Q: What is included in the pilot?	A: Our Member Database that is maintained by Grand Chapter has been loaded to Grandview as a starting point. Now, secretaries and others in the pilot can register to see how it works for member updates, dues notices, etc.. This also give us a chance to give feedback to Grandview and how things are labeled, etc.
Q: Will this be a big change for the secretaries?	A: We don’t think so. In talking with Grandview and other jurisdictions, it can be rolled out incrementally to limit the impact on anything secretaries do. They do a lot that has nothing to do with Grandview. Additionally, each chapter can assign a member to help the secretary, in which case they can be the one who uses Grandview, to do member updates, etc. Most people we’ve talked to that use it feel it makes more things simpler and saves time overall.
Q: Are other jurisdictions are using Grandview?	A: Grandview is currently used in 78 Jurisdictions, between Lodges and OES, supporting over 8000 lodges/chapter secretaries and 750,000 members. There are 6 more OES jurisdictions coming on board in the next several months.
Q: Do I need a different computer, or software?	A: There is no new software to load on your computer. All you need is access to the internet. So, if you can use a browser (Safari, Explorer, Chrome, etc.), you should be all set. It also works on a tablet or cell phone.
Q: Any other questions ...	A: We are setting up a few mentors to help members and secretaries. While we get organized, you can reach out to Jeff Wayand for questions and to get access to the pilot. 860-952-4299 or jeff27@wayandct.com